Zoom: How Do I Test My Video?

Before or during a video meeting, click on "Settings" in the Zoom app menu, then click on the "Video" tab to preview your camera or click on the drop-down arrow to choose a different camera.

To test your video in meeting, please select Video Settings.

You can also -

- **Enable mirror effect for my video**: toggle the mirror effect for your camera image.
- **Always show name on video window***: shows the name of every participant in the bottom left corner of video window.
- **Always turn off video when joining a meeting**: camera will default to being off when joining meetings (can turn on once in meeting)
- **Hide non-video participants**: selecting this option will turn off the video window box for participants joined without video or through PSTN. When one of these participants are speaking, their name will appear at the top of the screen.
- **Always capture 16:9 video**: captures full resolution immediately instead of adjusting for HD video.

*Note: If you do not choose to always have your name displayed, participants will need to hover their mouse pointer over your window to see your name pop-up.
Zoom: My Video/Camera Isn’t Working

If your camera is not showing up in the options list in Settings or it is selected and not showing any video, please follow the steps below to troubleshoot:

1. Make sure that all other programs that utilize the camera are not using the camera or are closed.
2. Reboot your computer to ensure that the camera is not being used by another application.
3. Visit your device's support and downloads page to update the camera driver (see links below)

- Logitech
- Dell
- Lenovo
- HP
- ASUS
- Samsung
- Sony [PC (Webcams)]